

## Sample Customer Survey

1. Knowledge and skill of our employees:

1	2	3	4	5
Extremely Poor	Poor	Average	Good	Excellent

Comments:

2. Availability of employees to help:

1	2	3	4	5
Extremely Poor	Poor	Average	Good	Excellent

Comments:

3. Overall courtesy of employees:

1	2	3	4	5
Extremely Poor	Poor	Average	Good	Excellent

Comments:

4. Ease of doing business with us:

1	2	3	4	5
Extremely Poor	Poor	Average	Good	Excellent

Comments:

5. Overall rating of our company and its products/services:

1	2	3	4	5
Extremely Poor	Poor	Average	Good	Excellent

Comments:

6. Likelihood of doing business with us again:

1	2	3	4	5
Extremely Unlikely	Unlikely	Not Sure	Likely	Extremely Likely

Comments:

7. Likelihood that you would recommend us to others:

1	2	3	4	5
Extremely Unlikely	Unlikely	Not Sure	Likely	Extremely Likely

Comments: